



# **MUNICIPALITIES**

911inform understands that keeping thousands of citizens safe is a top priority for municipalities with semi-public facilities they share with constituents. However, solutions that report emergency conditions limited to the constraints of the legacy 911 network are not maintaining consistency with the rapid growth of technology and data sharing available to the public they are trying to protect.

The implementation of new capabilities for enterprise telephone systems or multi-line telephone system (MLTS) is required by federal laws such as Kari's Law and the RAY BAUM'S Act. By incorporating Next Generation 911 (NG911) technology into these solutions or a building's security platform, municipalities can benefit from the many new capabilities that NG911 provides, even in areas where a legacy 911 Public Safety Answering Point (PSAP)/ Emergency Communications Center (ECC) is present.

The 911inform emergency response platform is much more than an alarm or incident reporting solution. The system allows a municipality to identify and respond to their own emergencies quickly and effectively by utilizing a NENA i3 compatible Over-The-Top architecture. This provides real-time emergency event information to first responders by monitoring for specific trigger events in the platform. Events can then be aggregated, and the relevant data points integrated into existing emergency communication systems and workflows.

This not only can provide federal compliance for 911 calling in commercial facilities as required by Kari's Law and the RAY BAUM'S Act but can provide a Cellular Safety Net Geofence around a physical property providing alerts to internal staff when any cellular device

## **PROVIDE YOUR MUNICIPALITY WITH ...**

- **Kari's Law and RAY BAUM'S Act Compliance**
- **Bi-directional communication between your municipal facilities and local public safety**
- **Enhanced Situational Awareness during an emergency**
- **Integrated safety technologies used during an emergency**
- **Mass notification capabilities for emergencies and non-emergencies**
- **Interactive floorplans for clear notifications of emergencies**
- **Radio Integration - Broadcast to any radio, listen & broadcast on PBX phones, radio monitor from 911inform console or app.**
- **Environmental Notification - Configurable notification system for mold growth, disease spread, occupancy counting, increased energy efficiency, and environmental sensing.**

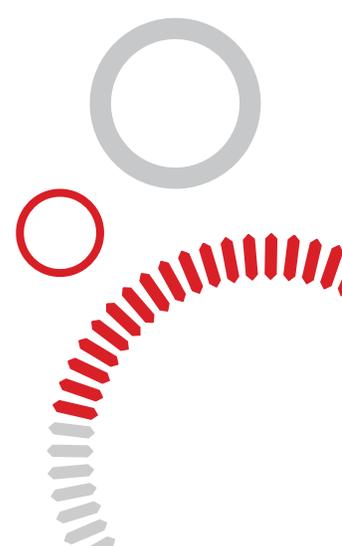
initiates an emergency event. This enhanced cellular alerting, when coupled with connected building features and IoT devices adds a new dimension of protection to any response plan, helping to better clarify the appropriate response to a situation.

## Location Compliance

Municipal facilities are often spread across disparate properties and buildings in those campus-like locations, and their emergency response coverage often includes both in-office and work-from-home employees. Centralized telephony architectures can make compliance and proper location reporting difficult, if not impossible and costly. The 911inform platform provides a common application to report events to the ECC/PSAP, as well as on-site teams, usable for the entire network, as well as across platforms in most cases. This ensures a consistent user experience, no matter what device is being used or the user's location. This common application interface across the 'chain-of-care' ensures that emergency calls are handled consistently and in compliance with all applicable local, state, and federal regulations.

## Simplified Emergency Communication

The 911inform solution also provides a single platform for emergency communication to field responders, making it easier for emergency response teams to collaborate and share critical field information and situational awareness information and coordinate across all agencies if a multi-agency response effort is required. Any event is dynamically sharable to any connected device, by standard SMS (Short Message Service), Text Message or email. When the user being notified gets the invitation to join the collaborative session, they are transported to a secure web environment, where they are delivered to an interactive common operating picture delivered on a single pane of glass, updating in near real-time. This reduces confusion and increases the overall efficiency of your emergency response plan and teams.



## CURRENT REQUIREMENTS NOW IN PLAY

### Kari's Law

- » System must allow direct access to 911 without any access codes.
- » The system must provide on-site notification that the call has occurred and from what station.
- » A valid call-back number to someone with knowledge of the incident is required. (Does NOT have to be the calling station or at the same location)

### RAY BAUM'S Act

- » Any call to 911 must be delivered to a dispatchable location to the ECC/PSAP.
- » Any call to 911 must concurrently deliver a matching dispatchable location to on-site personnel.

## Enhanced Cellular Alerting

The 911inform platform can also establish a Cellular Safety Net Geofence that provides visibility of 911 calls at each location, even in parks and open areas. This can be critical in emergency situations, as it ensures that nearby individuals can be notified and help with the response effort. On-site security staff can provide the ECC/PSAP with an immediate response if their services are necessary, enabling them to be rerouted to more important calls or eliminated altogether.

## Improved Communication Coordination and Collaboration

Using the 911inform platforms built in collaboration capabilities allows emergency responders to communicate and coordinate with each other in real-time, which can improve the overall response times and effectiveness by several factors. This can be especially important in larger municipalities where emergency response teams may be spread out across a large area.

## Connected Building Features

With our notifications, we offer a multitude of connected building features to ensure the added safety for all citizens. Each notification provides the location of a call's origin, and our detailed maps of the premises can help emergency responders arrive on the scene faster and more effectively. Additionally, our real-time communication with on-site personnel allows for more efficient responses and coordination during emergencies.

Our platform doesn't rely on static mapping. Instead, we offer interactive mapping that provides real-time visibility into emergency situations, allowing first responders such as police, fire, EMS, and emergency management to have a better understanding of the situation and make informed decisions.

During every emergency event first responders have access to a building's security systems, including doors, strobes, intercoms, and cameras. This allows emergency



A 911 call from a cell phone automatically triggers a notification and will display the location on the floorplan using geofencing technology.



responders to remotely assess the situation and take appropriate action, such as locking down certain areas of the building, granting access to specific areas, or using cameras to assess the situation visually. This can help reduce response times and ensure that everyone in the municipality is on the same page when it comes to emergency response, leading to safer workplaces and a more secure community.

### Increased Situational Awareness

911inform provides real-time situational awareness information to your emergency responders, giving them a clear picture of what's happening on the ground. This can be especially useful in situations where multiple emergencies are happening simultaneously or when dealing with large-scale incidents.

### Connected Building Features

- » Emergency Event Types
- » Interactive Mapping overlaid on Google Maps
- » PBX Phones
- » Camera Integration
- » Door Controls
- » Strobe Lights
- » Alarms
- » Voice Controls (Paging)
- » Speakers
- » Common Messaging Platform
- » Screen Pop
- » AEDs/Chemical/Fire Extinguishers
- » Panic Buttons: desktop & virtual options available
- » Battleship Mode
- » Clear Room Mode
- » Safety Checks
- » Drill Mode

### Cost Effective Solution

911inform is a cost effective solution for municipalities of all sizes. The platform is designed to be scalable, so you can start small and expand as needed. This can help reduce the overall cost of implementing our emergency notification solution while still providing a high level of service to your citizens.

- ➔ **Free to Police & Public Safety**
- ➔ **Gives Police Situational Awareness**
- ➔ **Reduces Response Time for Emergencies**

We believe that 911inform can be a valuable tool for your municipality to improve emergency response and ensure the safety of your citizens. By ensuring federal compliance, implementing enhanced cellular alerting, and granting connected building features, we can help municipalities achieve their public safety goals.



### ACCESS FREE PANIC BUTTONS FOR YOUR MOBILE DEVICES

- 911 Calling
- Medical Emergency
- Lockdown Building or Entire District
- Silent Alarm
- Active Shooter
- Fire
- Shelter in Place
- Bomb Threat

*\*All Panic Buttons can be customized to your municipalities needs.*



**911inform is fully customizable to fit the functionality needs of any municipality and can be integrated with various systems.**